Avoid inventory pitfalls with the right questions.

An accurate and complete inventory forms the foundation for a system that can be trusted. Ask these questions to surface potential shortcomings before you commit.

- What information do we use to create an inventory and how is it gathered?
- Is there an extra charge to pull provider records to create a detailed inventory?
- When creating an inventory do we capture the physical location of each line circuit and service?
- Is every line circuit and service verified and tested for accuracy?
- What details are received as part of our inventory capture?
  
  Should include: Up and down speeds, purpose, PIC/LPIC, features and physical location—not just the basics like circuit ID, account number, vendor, rate, and service type.
- Do we test inventory by non-intrusive testing, calling, etc?
- Do we capture all DIDs and their location?
- How is this information kept up to date?