ENTERPRISE FRAMEWORK · TELECOM EXPENSE MANAGEMENT

TEM Security Gap Diagnostic

A quick check for exposure, visibility, and control weaknesses in telecom environments

TELLENNIUM
Enterprise Expense Management

Use this diagnostic to evaluate whether common security and governance gaps may be affecting your telecom environment. For each statement, mark **Yes, Partially, or No.**

1 ACCESS AND PERMISSIONS

- ☐ Access to telecom billing, contract, inventory, and service data is limited according to role and business need.
- ☐ User access is reviewed regularly and removed promptly when no longer needed.
- ☐ Sensitive telecom records are not broadly shared across teams without a clear purpose.
- ☐ Permissions for vendors, partners, and third parties are controlled appropriately.

2 SYSTEMS AND VISIBILITY

- ☐ We have a reliable system of record for telecom inventory and service data.
- ☐ Billing, account, contract, and service information can be reviewed without relying on multiple disconnected sources.
- ☐ Telecom records are consistent enough to support accurate reporting and oversight.
- ☐ We can identify what services we have, where they are deployed, and who is responsible for them.

3 WORKFLOWS AND DATA HANDLING

- ☐ Reporting, approvals, and disputes do not rely heavily on unmanaged spreadsheets or emailed attachments.
- ☐ Sensitive telecom data is shared through approved processes instead of ad hoc handoffs.
- ☐ Exports, file transfers, and reporting workflows follow controlled procedures.
- ☐ Telecom-related records are handled consistently across departments and teams.

4 DOCUMENTATION AND AUDITABILITY

- ☐ Key telecom decisions, changes, and approvals are documented clearly.
- ☐ Disputes, account changes, and service updates can be traced when needed.
- ☐ Audit trails are strong enough to support accountability and internal review.
- ☐ Documentation is complete enough to reduce confusion across workflows and stakeholders.

5 OWNERSHIP AND OVERSIGHT

- ☐ Ownership of telecom data, workflows, and approvals is clearly defined.
- ☐ Telecom security responsibilities are understood across finance, IT, procurement, and operations.
- ☐ Vendor and carrier interactions follow clear governance expectations.
- ☐ Telecom oversight aligns with broader enterprise security and governance practices.

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HOW TO INTERPRET YOUR RESULTS

Mostly Yes

Your organization likely has a stronger telecom control posture with better visibility and oversight.

Mix of Yes and Partially

Some control disciplines are in place, but important gaps may still create exposure.

Frequent No responses

Your telecom environment may have meaningful weaknesses in visibility, governance, and day-to-day control.

A stronger telecom security posture starts with understanding where weaknesses already exist. This diagnostic can help identify the control gaps that deserve closer attention first.

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